

Date: January 23, 2026

Subject: Maryville, TN Plant Closure – Notice of Last Time Buy & Related Matters

Dear Schneider Electric Customer,

Schneider Electric is planning to close the Maryville, TN facility (the “Plant”) on or about January 2027 (the “Closure Date”). This Plant produces and supports our Centeron and RSI offerings. The Closure Date is an estimated date that is subject to change. The decision to close the Plant was not made lightly. It was made after careful consideration and a thorough strategic review. With the market showing a multi-year slowdown in demand and fewer customers, high investment requirements, and competitive challenges, the Centeron and RSI offerings are no longer a strategic fit for Schneider Electric.

Our records indicate that your company has purchased RSI products from Schneider Electric recently. At this time, we are notifying you that these products will no longer be produced as of the Closure Date. While Schneider Electric is offering a Last Time Buy (on the terms set forth on the attachment hereto) for a reasonable period of time, we want you to know that the Plant will be closed, and these products will no longer be offered in the near future. Of necessity this means that there will be a limited time for you to continue to order these products.

Schneider Electric will:

- Accept returns of products and cancellation of services from you as detailed in Attachment A.
  - Please notify Schneider Electric within thirty (30) days of the date of this notice letter (“Notice”) of your intent (i) to return any stock and (ii) what will be returned.
- Accept orders for additional stock for a period of sixty (60) days from the date of this Notice, but such orders will be considered a Last Time Buy (as described on Attachment A), i.e., these items will not be returnable, and the warranty will be for twelve (12) months from date of shipment.

Notwithstanding the foregoing, Schneider Electric will complete current open orders for RSI products and allow you to place last time buys, pursuant to the terms set forth on the attachment hereto. These items will be sold in accordance with Schneider Electric Standard Terms and Conditions, but the warranty on hardware will be twelve (12) months from date of shipment. (Please note that this last time buy, which includes valves and regulators and products that may be used in valves and regulators, will not have a sixty (60) month warranty.) Finally, if you have any questions about where to find alternative products for those that will no longer be produced or provided by Schneider Electric, please contact us and we may be able to provide information about suggested alternatives.

The Maryville facility will remain open and operational until current orders and last time buys are fulfilled. In addition, please be assured that Schneider Electric will honor existing warranties, provide

last time buys for a reasonable period. (Please see Attachment A for more information about these offerings.)

As we begin the process of closing the Plant, we will work closely together to determine your supply needs to ensure all final orders are completed on time and with the same level of quality you expect.

You are a valued customer of Schneider Electric. We look forward to continuing to work with you on other Schneider Electric products. Please contact Schneider Electric at [rscsr@se.com](mailto:rscsr@se.com) if you have any specific questions or concerns.

Sincerely,

**Tarik Guessab**  
**VP Field Devices**  
Schneider Electric

Attachments: Attachment A – RSI Products

**ATTACHMENT A**  
**RSI PRODUCTS**

Issue	Comments	Warranty	Dates
Existing Orders for Hardware	<p>a. All Open Orders in existence as of the date of this Notice will be honored.</p> <p>b. Customers may cancel any order without cost.</p>	<p>Full warranty of twelve (12) months from date a product is placed in use or eighteen (18) months from date of manufacture, whichever is earlier. Regulators and Valves warranty period is sixty (60) months from date of manufacture.</p> <p>Warranty will be for replacement or refund at the discretion of Schneider Electric.</p>	<p>Existing orders will be shipped on or before the “end of production” date, which will be on or before July 31, 2026.</p> <p>Cancellation of Orders must be made no later than thirty (30) days from the date of this Notice or the order will be filled.</p>
Warranty on Product delivered from an Existing Order or already Delivered Product		<p>Full warranty of twelve (12) months from date a product is placed in use or eighteen (18) months from date of manufacture, whichever is earlier. Regulators and Valves warranty period is sixty (60) months from date of manufacture.</p> <p>Warranty will be for replacement or refund at the discretion of Schneider Electric.</p>	
Unused Delivered Product	<p>Schneider Electric will offer refunds for any product that is saleable and in its original packaging, shipped by Schneider Electric as follows:</p> <ul style="list-style-type: none"> <li>■ Within the last 3 months of the date of this Notice: 100% of purchase Price</li> <li>■ Greater than 3 months of</li> </ul>		<p>Request for this Buy Back must be placed no later than thirty (30) days after the date of this Notice.</p> <p>Product must be returned within sixty (60) days of this Notice.</p> <p>Physical Return of Product at your expense is required.</p>

	the date of this Notice: no refund		Please contact Schneider Electric Customer Service at <a href="mailto:rscsr@se.com">rscsr@se.com</a> with a list of the product to be returned, with serial numbers for each such product, or date codes, if applicable, and the associated Sales Order number to obtain an RMA number.
Last Time Buy	<p>Last Time Buy Orders for currently produced Product will be accepted for sixty (60) days after the date of this this Notice.</p> <ul style="list-style-type: none"> <li>■ <b>No</b> returns on Product ordered as a Last Time Buy</li> <li>■ <b>No</b> Order Cancellation for Product ordered as a Last Time Buy</li> </ul>	Warranty for all products is for twelve <b>(12) months</b> from date of shipment, which is for replacement or refund at the discretion of Schneider Electric.	Last Time Buy Orders must be placed no later than sixty (60) days after the date of this Notice.